

Safeguarding Against COVID-19

Heartwood Places's Response & Helpful Resources



A message from our Community Leaders:

May 3, 2021

Hello all,

As we continue to maneuver through the unforeseen challenges of a global pandemic, we are proud to provide a safe space for each of our residents. In efforts to keep our community healthy and COVID-free, our dining protocols, visitation procedures, events and activities are intentionally built around current COVID-19 health regulations. We promise to stay current, be responsive and remain vigilant to all county, state, and national health guideline updates.

We are pleased to share that our facilities have reported zero positive COVID cases since vaccinations have been administered. Additionally, our visitor vaccination rates remain well above the requirements from the state, offering more relaxed protocols for Personal Protective Equipment (PPE) among guests and staff. We are offering long term pharmacy services through PharMerica, an in-house pharmacy that will continue to administer vaccinations ongoingly to residents and staff (per PharMerica regulations and agreements). The state-of-the-art screening technology we have implemented in facility entrances will also be ongoing, offering visitors, staff, and residents a continual safeguard against COVID-19. Thank you for your patience and grace during these times.

Sincerely,

Benicia Management

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Our Response Efforts:

- All team members and visitors will always wear masks (and/or gloves and eyewear when directed by health officials and guidelines).
- All team members and visitors will continue to observe standard appropriate contact and droplet precautions.
- All team members and visitors will continue to have their temperature and COVID-screening daily upon entering the facility.
- All resident's temperatures will be taken at least once a day, in addition to their daily COVID-19 screening.
- Keeping signage current throughout the community regarding infection control protocol.
- Working with healthcare providers and partners in addressing unique care needs and monitoring.
- Posting signage on entryway doors to notify visitors that only those essential to the well-being of our residents may enter (including Hospice, Home Health, and other health care providers).
- Continually re-educating our team members on best infection control practices in managing daily tasks throughout our community (this includes, handwashing, increasing the frequency of disinfecting all surfaces, tools/utensils, with particular attention on high-touch surfaces such as handrails).
- Encouraging opportunities for residents to connect with families through video and other digital technologies when possible.
- Continue resident activities in accordance with health guidelines.
- Always practicing physical distancing except when providing or receiving direct care.

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State Resources:

Oregon State Healthcare Authority

Marion County

National Resources:

[Center for Disease Control & Prevention](#)

[American Health Care Association](#)

[World Health Organization](#)