



To the families of Heartwood Place Memory Care residents,

Many have expressed concerns about what has been happening here regarding the residents and staff who tested positive for COVID-19. Here is a timeline of our recent events:

1. On September 4th, a staff member tested positive for COVID-19. We immediately removed this individual from the schedule and had them retested. They tested positive again. A total of 5 staff have since tested positive and have quarantined at home. All the staff who tested positive have returned to work.
2. We have been working closely with Marion County Public Health and the State of Oregon. We have followed all their guidelines and CMS guidelines. We also notified you.
3. On September 16th, the first resident tested positive for COVID_19. All residents were tested on September 16th. Since that date residents and staff have been retested 3 times. A total of 17 residents have tested positive. The last scheduled retest was on October 19th.

Because of the positive COVID-19 tests, we temporarily changed some of our operations – small group activities and scenic drives were cancelled, and outside visits were suspended. While I know it has been heartbreaking to have to stop these activities. The staff member who acquired COVID-19 did so from an identified outside source.

Additional precautions have been put in place. We have purchased Accushield Kiosks to assist with the screening of staff and guest. Our screening questions have been uploaded to the Kiosk. The Kiosk will also take staff and residents temperatures alerting supervisory staff if someone has an elevated temperature.

Now to the happy part: 6 weeks have passed and we have had no additional positive cases! This means that all activities and visitations can resume to where they were before! We have to thank everyone involved – staff and managers, residents and families and loved ones. Without the understanding, dedication, hard work, and positive hopes and prayers, it would have made this difficult time even harder.

Again, thank you for your understanding during this difficult time.

Sincerely,

Laurie Pomeroy, Executive Director