



Resilience Against COVID-19: Heartwood's Response

April 15th, 2022

A message from our Facility Leaders:

Our community has demonstrated utmost resiliency and strength in overcoming the last two years of hardship in managing through the pandemic. We are so grateful for the staff, the residents, and their families for so readily adjusting to the evolving obstacles. It is heartwarming to re-instate opportunities for connection; we are back to offering normal visitation once again. Of course, state-of-the-art screening technology located in the facility's entrance will be ongoing. It offers visitors, staff, and residents a continual safeguard against COVID-19 and other illnesses. Visitors and staff experiencing signs and symptoms of COVID-19 will be courteously turned away until they are feeling well and are re-screened.

As the spread of the COVID-19 virus slows, we are entering a new phase of the pandemic. Across the Pacific Northwest, there has been a dramatic drop in hospitalizations and case counts, offering hope. Local data indicates that each new variant is accompanied by less severe symptoms. Therefore, in addition to maintaining a safe environment for our staff and residents, our focus lies on strengthening and maintaining the health and wellness of the Heartwood Place community.

We continue to require staff to be fully vaccinated for COVID-19 (verifiable exemptions are permissible). We encourage all residents to get vaccinated as well. New residents must show proof of vaccination or become vaccinated at move-in. Vaccination booster clinics have been facilitated and will continue to be available to our community when directed by our care staff and the CDC. As new variants emerge and continue to emerge, we will maintain the CDC's recommendations and guidelines. We will lean on the successful infection control strategies we have employed these past two years, and we will continue to adapt and grow together. Thank you for trusting us at Heartwood Place Memory Care with the honor of caring for your loved ones.

Sincerely,

The Staff at Heartwood Place and Benicia Management

